



KNOX AREA RESCUE MINISTRIES

Restoring Lives In Jesus' Name

KARM Volunteer Position Description

Title: Hospitality Team Member

Reports to: Hospitality Team Leader

Purpose/Overview: Make guests feel welcome and cared for. Assist overnight guests with daily dormitory needs and responsibilities.

Responsibilities:

- Is a consistent witness for Christ. Prays for KARM leadership, team members, volunteers, and the effectiveness of the Hospitality Team.
- Meets individually with the Team Leader, as needed.
- Collaborates with the Hospitality Team to keep current with the needs of guests and staff.
- Be personable and willing to engage others in conversation and listen with and to guests, clients, and staff.
- Shares the gospel, prays with and for our guests, and introduces people to recovery programs, if appropriate.
- Evening Shift Only:
 - Hand out towels, linens, and hygiene products to guests checking in for the evening.
 - Assist men and women in making their beds.

Time Commitment: Approximately 2-5 hours, once per week, during the hours of 5-8am or 4:30-8:30pm. 6 month-1 year commitment preferred. Shifts available daily.

Qualifications:

- One-on-one and group interpersonal skills
- A love for people!
- Demonstrated ability to diffuse and calm conflict situations
- Great boundaries

Training/Preparation:

- KARM Volunteer Orientation
- On-the-job training to be done by supervisor

Interested in this position? Click [here](#) register to attend the next KARM Encounter to learn more about KARM and for more information on how to apply.