



KARM Volunteer Position Description

Title: Crossroads Relational Outreach Team Member

Reports to: Director-Outreach

Purpose/Overview: Engage Crossroads' guests with the intent to establish trust, build relationships, and allow personal testimony and gifting to influence and motivate guest towards solutions for their life, while pointing towards relationship with Christ as the answer.

Responsibilities:

- Mix and mingle with Crossroad's guests indoors and out
- Develop and build relationships
- Reinforce a message of hope
- Encourage and motivate
- Inquire into what the perceived obstacles or roadblocks are
- Help guest to set goals and assist them when possible and/or connect them to appropriate staff for follow through
- Using tools offered, monitor designated guest's progress towards a plan of moving onto a "pathway" out of homelessness
- Meet with Director of Outreach at least once per month or as needed for ongoing problem solving, training, and/or updates

Time Commitment: One 3.5 hour shift per week for one year

Qualifications:

- Mature follower of Christ
- Great boundaries
- Good interpersonal skills, including listening
- Sociable
- Self-starter and motivator of others

Training/Preparation (several components are ongoing and accomplished throughout the year):

- KARM Volunteer Orientation
- Initial meeting with Director of Outreach
- Onsite orientation and training by Crossroads staff
- Frontline Training I,II,& III (off-site training offered by Compassion Coalition)
- Required reading: **When Helping Hurts**
- Suggested reading: **Same Kind of Different as Me**
Christian Caregiving
Under the Overpass

Interested in this position? Click [here](#) register to attend the next KARM Encounter to learn more about KARM and for more information on how to apply.